

What is the GRH Program all about?

GRH is a form of "insurance" for commuters who plan to regularly use the Greater Eldorado Express. You will not be stranded should an emergency arise. In case of an emergency, this program gives you a FREE ride.

Why is GRH needed?

One of the major reasons why people feel uncomfortable about taking alternative transportation is the fear of being at school or work without their automobile in the case of an emergency. GRH provides reassurance that the ride you need will be there when you need it. With a FREE ride just a phone call away, you have peace of mind knowing that you can get home quickly if you must. This means that you can feel confident about using the Greater Eldorado Express to commute.

This brochure was prepared by Santa Fe Trails in conjunction with the North Central Regional Transit District

Guaranteed Ride Home



955-2001
1-866-551-7433
<http://santafetrails.santafenm.gov>
info@santafetrails.santafenm.gov
2931 Rufina St.
Santa Fe, NM 87507



424-0887 Shuttle Info.
438-3257 Office
3600 Cerrillos Rd. #506 A
Santa Fe, NM 87507
www.ncrtd.org

Guaranteed Ride Home *FREE!*



*NCRTD
Greater Eldorado
Express*

*Pilot program for 6 months
beginning April 2, 2007*

How do I use GRH?

GRH is as close as your phone. If an emergency arises while you are at work or school, or if you miss your usual ride home due to unforeseen circumstances, just dial 1-866-551-7433 or 955-2001. Your ride will be provided by the City of Santa Fe Transit Division.

- When you call, please inform the dispatcher that you are a GRH program member.
- Give your name, work or school address and home destination.
- A driver will be sent to your work/school location within the Santa Fe city limits. Please note that depending on your location a vehicle may take up to thirty minutes to arrive.
- Present your NM ID or another form of photo ID listing your home address. When you arrive at your destination, the driver will ask you to sign a GRH voucher.

It's that easy!

GRH Hours of Operation

Monday-Friday 7:00 a.m. – 7:00 p.m. GRH service will be provided during regularly scheduled Greater Eldorado Express (GEE) service days.

Examples of valid GRH emergencies

- Illness of GRH member or immediate family member
- Other family crisis such as fire or major property damage
- Unscheduled, supervisor-mandated overtime assigned AFTER arriving at work

How do I register?

Complete the attached registration form or download the registration form from our website at:

<http://santafetrails.santafenm.gov>

Four ways to register are:

1. Mail the registration form to
2931 Rufina Street, Santa Fe, NM
87507-9901
2. Drop off at Santa Fe Trails' office,
2931 Rufina Street
3. Fax your completed registration
form to 955-2020, attention Annette
or,
4. Email it to:
info@santafetrails.santafenm.gov

Use will be limited to two (2) GRH rides during this six-month pilot program, beginning on your registration date.

GRH Registration Form

Date _____

First Name _____

Last Name _____

Address _____

City _____

State _____

Zip Code _____

Telephone (home/cell) _____

Telephone (Work) _____

Employer or School _____

Name _____

Address _____

Status: ☐ Employee ☐ Student

References (Employee supervisor or teachers)

Name _____

Telephone No. _____

Name _____

Telephone No. _____

I, the participant, have read and understand the guidelines of the Guaranteed Ride Home (GRH) service. I hereby certify that I qualify for GRH by traveling to my workplace or school on the Greater Eldorado Express. I, on behalf of my heirs, successors, or assigns, hereby release and hold harmless my employer and the City of Santa Fe and the North Central Regional Transit District from any liability, claims, and demands of any kind whatsoever, including but not limited to, any liability for personal injury, loss, theft, or damage to my personal property, loss of income, consequential damages resulting from delays or absence of a shuttle, or termination of the service. Furthermore, I understand that if I incorrectly use this service I may be restricted from using GRH again.

Signature _____